

## **GRIEVANCE REDRESSAL CELL**

The institution has a Grievance Redressal Mechanism in place to handle the student and staff complaints and concerns. The major aim is to provide a mechanism for redressal of students' grievances and ensure the transparency and responsiveness in admission, and prevention of unfair practices, etc in order to keep the institute's teaching environment peaceful and pleasant. The major goal is to develop positive student-student and student-teacher relationships, as well as to safeguard all stakeholders' respect, rights, and dignity.

**Policy of Grievance Redressal Cell:** In accordance with the University Grants Commission (UGC) Grievance Redressal Regulations, 2012, the institution prescribes for a well defined system for redressal of grievances. The Grievance cell is empowered to look into the academic matters related to admission, examination and other matters related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc. Anyone with a genuine grievance may approach the department members in person, or in consultation with the teacher in-charge Grievance Redressal Cell.

In case the person is unwilling to appear in self, grievances may be dropped in writing at the suggestion box of the Grievance Cell in front of the Administrative Block. Grievances may also be sent through e-mail to the teacher in-charge of Grievance Cell. The Internal Compliant cell has well-developed guidelines and norms for a policy to uphold zero tolerance towards sexual harassment. In order to comply with the regulations and to redress the grievance of the students, the college has constituted two committees:

- Grievance Redressal Committee
- Internal Compliant Cell (Sexual Harassment)

### **Grievance Redressal Committee:**

Principal : Chairperson  
S. Manjit Singh : Teacher In-Charge  
Dr. Chanchal Bala : Member  
Hostel Warden : Member

### **Internal Compliant Cell (Sexual Harassment)**

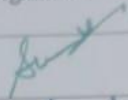
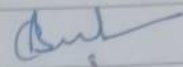
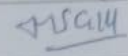
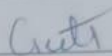
Principal : Chairperson  
Mrs Ravinder Kaur: Teacher In-Charge  
S. Manjit Singh : Member

## **Objectives of the Grievance Redressal Cell**

- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the Students to refrain from inciting Students against other Students, teachers and College administration.
- Creating an environment in which students can freely express their grievances without fear of discrimination or victimization.
- Although the anti ragging committees are in place, the student may if he/she so wishes bring to the notice any incident of ragging through these committee shall ensure speedy action and protection of the student.
- assures all the complaints of the students, teaching and non-teaching staffs are treated with dignity and respect and the complaints should be maintained confidential.
- Internal Complaint cell organizes seminars on sexual harassment of women at workplace, spreads awareness about women empowerment child care and women health and girl child protection.
- The GRC may mediate between complainant and defendant against who the complaint has been made, if required.
- Grievances are resolved with immediate effect and satisfactory report is obtained from the aggrieved party.
- The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.

MEETING OF GRIEVANCES REDRESSAL CELL HELD ON 14-5-2021 at 2:00PM  
IN COLLEGE STAFF ROOM.

Members Present:

Sr. No	Member	Signature
1	Dr. Surinder Kaur (Principal)	
2	Dr. Chanchal Bala	
3	S. Manjit Singh	
4	(Hostel Warden)	

**Point of Discussion:**

Discussion on the application received from BSC (NM) Sem-I for bad quality of water in water cooler.

**Action Taken Report:**

The grievance is redressed on discussion on the application received from BSC (NM) SEM-I for bad quality of water cooler. The problem is resolved by directing Mela Ram for proper cleanliness of water coolers at regular intervals.

## Anti-Ragging Committee

As per the notification in regard to prevention and prohibition of ragging in the University and UGC act, the committee has been constituted to prohibit, prevent and eliminate the scourge of ragging including any conduct by any student or students whether by words spoken or written or by an act which has the effect of teasing, treating or handling with rudeness a fresher or any other student, or indulging in unfair means or undisciplined activities by any student or students which causes or is likely to cause annoyance, hardship or psychological harm or to raise fear or apprehension.

As per the order of Supreme Court of India and subsequent Notification from University Grants Commission (UGC), ragging constitutes one or more of any intention by any student or group of students on:

- Any act of Indiscipline, Teasing or Handling with Rudeness.
- Any act that Prevents, Disrupts the Regular Academic Activity.
- Any activity which is likely to cause Annoyance, hardship, Psychological Harm or creates Fear or Apprehension.
- Any Act of Financial Extortion or Forceful Expenditure.
- Any Act of Physical Abuse causing Assault, Harm or danger to Health.
- Any Act of abuse by spoken words, emails, SMS or public insult etc.
- Any Act of injury or infringement of the fundamental right to the human dignity.
- Any Act of Wrongful Confinement, Kidnapping, molesting or committing unnatural offences, use of criminal forces, trespass or intimidation.
- Any unlawful assembly or conspiracy to ragging.

Any student or group of students found guilty of ragging in the campus or even outside the campus shall be liable to one or more of the following punishments:

- Debarring from appearing in any house test / University Examination
- Suspension from attending classes and academic privileges
- Withdrawing scholarships and other benefits
- Suspension from the college for a period of one month

# Objectives of Anti Ragging Committee

- To aware the students of dehumanizing effect of ragging inherent in its perversity.
- To keep a continuous watch and vigil over ragging so as to prevent its occurrence and recurrence.
- To promptly and stringently deal with the incidents of ragging brought to our notice.
- To generate an atmosphere of discipline by sending a clear message that no act of ragging shall be tolerated and any act of ragging shall not go unnoticed and unpunished.

## Anti-Ragging Committee

Principal

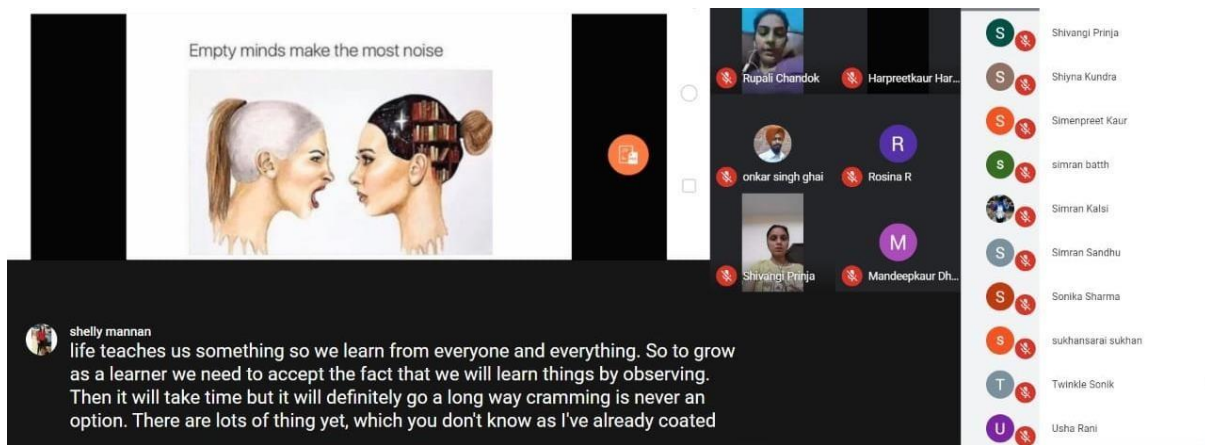
Vice Principal

Sumit Chhabra

Neeru Kapoor

**Year (2020-21)**

Online lecture was organized by Anti-Ragging cell on 14-Nov-2020 to manage stress during COVID-19.



Empty minds make the most noise

life teaches us something so we learn from everyone and everything. So to grow as a learner we need to accept the fact that we will learn things by observing. Then it will take time but it will definitely go a long way cramming is never an option. There are lots of thing yet, which you don't know as I've already coated

Participants:

- Shivangi Prinja
- Shiyna Kundra
- Simenpreet Kaur
- simran batth
- Simran Kalsi
- Simran Sandhu
- Sonika Sharma
- sukhansarai sukhan
- Twinkle Sonik
- Usha Rani