

# Khalsa College for Women, Amritsar

## Feedback Analysis

2023-2024

### **OBJECTIVE:**

The survey has been conducted to understand student's satisfaction level, particularly in respect of teaching-learning and evaluation process practicing in the institution.

### **METHODOLOGY:**

Khalsa College for Women conducts the Students Satisfaction Survey (SSS) on a yearly basis to collect the feedback from students about the total satisfaction in the college and its infrastructural facilities and also the teaching learning process of the college.

Students Satisfaction Survey (SSS) was conducted among the students of the college through direct questionnaire method. The questionnaire has been framed based on NAAC guidelines.

The data analysis team of IQAC conducted the detailed analysis on the survey responses. The overall satisfaction of the students at Khalsa College for Women on various dimensions of teaching and learning were collected based on 20 questions.

Phases of Student Feedback Mechanism:

- Collection of Student Feedback
- Interpretation & analysis of Results

- Communication of Results to Principal.
- Communication of Results to Person/In-charge/Department Concerned.
- Action Plan
- Action Taken Report

**Total Number of Respondents:721**

  
Principal  
Khalsa College for Women,  
Amritsar  


## Students Satisfaction on teaching and Learning

1. How much of the syllabus was covered in the class?	Up to <b>99.99%</b> of students felt syllabus was Covered <b>thoroughly</b> .
2. How well did the teachers prepare for the classes?	Up to <b>99.89%</b> of students felt the teachers Prepare <b>thoroughly</b> for the classes.
3. How well were the teachers able to communicate?	Up to <b>99.96%</b> of students felt the teachers are always effective in communication.
4. The teacher's approach to teaching can best be described as	Up to <b>99.99%</b> of students felt that teachers approach to teaching is <b>excellent</b> .
5. Fairness of the internal evaluation process by the teachers.	<b>99%</b> of students felt <b>fairness</b> in internal evaluation process.
6. Was your performance in assignments discussed with you?	<b>98.98%</b> of students responded <b>every time</b> .
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	<b>87.89 %</b> of students responded <b>regularly</b> .
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	<b>99.99%</b> of the students responded <b>significantly</b> .
9. Teachers inform you about your expected competencies, course outcomes and programme outcomes.	<b>99.99%</b> of the students responded <b>everytime</b> .
10. Your mentor does a necessary follow-up with an assigned task to you.	<b>96.89%</b> of the students responded <b>usually</b> .
11. The teachers identify your strengths and encourage you with providing right level of challenges?	<b>99.89%</b> of the students responded <b>fully</b> .
12. Teachers are able to identify your weaknesses and help you to overcome them.	<b>99.99%</b> of the students Responded <b>every time</b> .

13. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	<b>98.96%</b> of the students responded <b>strongly agree</b> .
14. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	<b>99.28%</b> of the students responded to the <b>great extent</b> .
15. Teachers encourage you to participate in extracurricular activities.	<b>97.72%</b> of the students responded <b>strongly agree</b> .
16. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	<b>99.24%</b> of the students responded <b>above 90%</b> .
17. The overall quality of teaching-learning process in your institute is very good.	<b>99.99%</b> of the students responded <b>strongly agree</b> .
18. Your teacher conducts test papers and assignments periodically(other than internal exams)	<b>98.9%</b> of the students responded <b>yes</b> .
19. Teacher assists me in dealing with difficulties on the topic.	<b>99%</b> of the students responded <b>yes</b> .
20. What percentage of the topic taught by teacher do you understand	<b>98.99%</b> of the students responded <b>above 90%</b> .

### **Some of the identified observation/suggestions by the students**

- Courses can be more research oriented
- Take more Practical based teaching session for better understanding
- Kindly give more project and real time problem to solve
- Some students demanded classes for foreign languages.
- Majority of students demanded more books in library regarding syllabus and competitive exam.

## **CONCLUSION:**

The survey reflects that students are satisfied with the services rendered by the college as they awarded us more than 85% marks in each section. With the implementation of the improvement actions identified in this survey, we will be expecting better results in next academic session 2024-25. Most of the students replied that they find it easier to express their opinions for the survey questions in the online survey questionnaire as compared to previous. In this prospect, it is recommended to continue using the online survey questionnaire for future surveys.



Principal  
Khalsa College for Women,  
Amritsar

